Northfield
Retirement Community
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COVID-19 UPDATE

April 22, 2020

We appreciate all of the support, prayers, and offers of help that we've received. To keep you up-to-date on our efforts to keep NRC residents and staff safe, we will send out this update as things change in our community:

- **Our COVID-19 situation**: As of April 22, 2020, we have a number of two confirmed cases of COVID-19 on our campus. Of those, both are residents and none are staff. Both of the confirmed cases are within the Cannon Valley Suites setting.
- **Our supply of protective equipment:** You've likely heard about the Personal Protective Equipment (PPE) shortage caused by COVID-19. Our supply of PPE is adequate at this time. We are working with the State Emergency Operations Center and other vendors to get more supplies as we need them.
- **From our activities team:** Here a few of the activities that we have planned for the week to keep residents engaged and connected even during the physical distancing that COVID-19 is requiring: hallway bingo, hallway balloon & noodle activity, sing-alongs, televised fitness programs, and individual zoom conference calls per request.

INFORMATION ABOUT OUR COVID-19 PROTECTION ACTIONS

In addition to the preventative measures we have implemented throughout the past 6 weeks, we are taking advanced measures to prevent the spread of this virus in our setting and are implementing our emergency response plan.

- We have established a separate group of dedicated staffing for Cannon Valley Suites as well as a separate entrance for staff to access this part of the building. We have also limited and assigned the number of staff accessing each area on our campus.
- Per recommendations from the CDC and MDH we are using this time to identify and assess areas of campus that may be in need of repurposing. We have established and specially prepared designated areas across our campus to be used for COVID-19 positive residents if and when clinically required.
- We are working in daily partnership with MDH to prevent and manage the spread of this virus.

We value and appreciate our dedicated caregiving team who are working tirelessly to ensure a clean, safe environment for all who live and work here.

We recognize that communication is vital and are committed to keeping residents and families connected and informed.

- Our clinical team is contacting family members to share information about their loved ones and respond to questions. Family will be contacted individually if their loved one's condition changes or if there is a confirmed case in the area in which they reside.
- We will provide regular updates to family members on the status of our operations via mail, email, and or our website. As of today we have contracted with One Call Now, a group messaging service that will provide us the tools we need in order to send timely automated alerts or updates via text, voice, and email messages. We are in the process of getting this system up and running and may be contacting residents or families to verify contact information. If you are concerned that we do not have your current contact information, please let us know through our website inquiry page.